



Komatsu America Corp.
440 North Fairway Drive
Post Office Box 8112
Vernon Hills, IL 60061-8112

October 26, 2004

To: Users of Komatsu 930E-2 Haul Trucks

Enclosed you will find an Important Notice concerning the Komatsu 930E-2 Haul Trucks.

We ask that you pay particular attention to this notice and take the appropriate action.

As always, we do appreciate your business and look forward to meeting your needs in the support of our products.

Regards,

A handwritten signature in black ink, appearing to read "Dave Grzelak".

Dave Grzelak
Chairman & CEO

A handwritten signature in black ink, appearing to read "Ted Ohashi".

Ted Ohashi
President & COO

IMPORTANT NOTICE

Date: October 26, 2004

To: Owners/Users of Komatsu 930E-2 Haul Trucks

Subject: Steering Cylinder Rod Inspection Requirement for 930E-2 Haul Trucks

Komatsu America Corp. (KAC) is hereby notifying users of Komatsu Model 930E-2 haul trucks of a potential defect in steering cylinder rod structures, part number EH3824. The rod structure is part of the steering cylinder assembly part number EH4426. There are two cylinders per truck.

The defect originates as a crack at the root of the weld that joins the rod eye to the rod. If the crack develops, it can progress to the point of complete separation of the eye from the rod.

The cause of the crack is incomplete penetration of the weld in the root area. Tensile stresses from normal cycling of the steering system may eventually initiate a crack.

Three failures of the rod structure which have been reported to KAC occurred between 15,000 and 32,000 operating hours. KAC has investigated one of those failures and by ultrasonic inspection of the welds. Cracks were found in otherwise intact rod structures. We are seeking to investigate the other two rod structures at this time.

KAC strongly recommends an ultrasonic inspection of the steering rod structure welds on your trucks. This inspection should be done as soon as possible. Rod structures with the highest operating hours should be scheduled first.

Please contact your Komatsu Distributor to arrange the inspections. Rod structures that do not pass the test criteria will be removed and either replaced or repaired at no charge to you.

**KOMATSU STRONGLY RECOMMENDS THAT THE INSPECTION
DESCRIBED ABOVE BE GIVEN YOUR IMMEDIATE ATTENTION**